



Dogs R Us Collingwood

Dog Daycare Policy

1. Purpose

This policy outlines the rules, procedures and expectations for the safe, healthy and enjoyable operation of Dogs R Us Collingwood. It ensures compliance with Ontario regulations and promotes the well being of all Dogs, Staff and Clients.

2. Admission Requirements

To be eligible for daycare all dogs must:

- Be 16 weeks (4 months)
- Be up to date on all core vaccines and boosters -rabies,DHHP/DA2PP (distemper, hepatitis, adenovirus, parvovirus, parainfluenza and bordatella)
- Be free of any contagious illness, parasite,injury or in a heat cycle
- Be spayed or neutered by 7 months (unless otherwise recommended by your veterinarian, and supply a note for reason)

3 Health & Safety

- Any dogs showing signs of illness, (vomiting, diarrhea, cough lethargy)will not be admitted
- If a dog becomes ill or injured a daycare staff will attempt to contact the owner immediately if necessary veterinary care will be sought at owners expense.
- Emergency info must be kept up-to-date.
- Vaccination records must be kept up to date and provided to Dogs R Us Collingwood

4 Behaviour & Socialization

- Dogs must be non-aggressive and able to interact safely in group environment
- Any dog displaying repeat or aggressive disruptive behaviour may be removed from daycare temporarily or permanently
- Staff use positive reinforcement techniques, redirection and time outs absolutely no harsh punishments are permitted

5 Supervision

- Dogs are supervised at all times by staff

6 Feeding and Medication

- owners must provide food and clearly labelled containers
- medication will be administered with written instruction and consent from owner
- staff is not responsible for any complications due to medication

7 Hours of Operation/Drop off & Pick up

- Operating hours will be post and communicated to clients
- Late pick ups may incur additional fees



-Recommend dogs be leashed when entering and leaving facility

8 Reservations, Cancellations & Payment

- Advanced booking may be required
- Payment is due per agreed terms between clients and Dogs R Us Collingwood

9 Liability

- All reasonable care is taken at Dogs R Us Collingwood it involves inherent risks, including injury or illness from interaction with other dogs
- Owners agreed to assume these risks and release Dogs R Us Collingwood from liability, except in a case of proven negligence

10 Emergency Procedures

- In case of fire, natural disaster or other emergencies, evacuation protocols will be followed
- Dogs will be transported to a safe location if necessary and owners will be notified as soon as possible

11 Privacy

- All clients and pet information will be kept confidential and only used for operational purposes

12 Compliance with Laws

- Dogs R Us Collingwood operates in accordance with all applicable Ontario laws, municipal laws and animal welfare standards (which the staff has read and I do have a copy on hand if anyone wishes to read)

13 Policy Updates

- This policy may be updated periodically. Clients will be notified of significant updates.

Acknowledgement

By enrolling their dog into Dogs R Us Collingwood daycare they have read, understood and agreed to abide by this policy

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